

RETURN POLICY



All Sales Final
No Cash Refunds
No Returns on Special Orders
No Refunds on Layaway Payments or Deposits
- Except as Noted on the Receipt

Your purchase is considered “sold” after the sales slip is signed, or the credit card transaction is approved (including telephone orders), or is picked up at our facility, or is delivered to a shipping company for re-delivery to the address you provide.

In some instances, we will accept returned merchandise as a credit toward another purchase of equal or greater value.

1) One hundred percent (100%) of the purchase price may be applied to other merchandise of equal or greater value within 30 days of the invoice date – less any associated fees including, but not limited to, delivery, credit card processing or the value of piano services.

2) One hundred percent (100%) of the purchase price may be applied to other merchandise of equal additional value after 30 days and within one year of the invoice date – less any aforementioned associated fees.

Returned merchandise must be in new and re-salable condition and may be subject to a re-stocking fee.